







# SNRP QUESTION AND ANSWER SUMMARY


| QUESTION   | ANSWER   |
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| <b>CONSTRUCTION</b>  |  |
| Do I really need to move out of my apartment?                            | Yes, it is necessary for all residents to temporarily relocate for their well-being, comfort, and safety. During construction, the entire plumbing and electrical systems will be shut off for replacement and upgrades, meaning there will be no power, running water, or essential services in the building. Living under these conditions would be unsafe. Additionally, hazardous materials such as lead and mold will be removed to ensure a safer and healthier environment once the work is complete.   |
| Will construction still be going on in the building when we move back?   | Yes. When you return to your original apartment, the work inside the apartment will be complete. However, there will be work ongoing in the building including in the common areas, elevators and exterior facades. Having some construction take place after you return is necessary to meet the 6-9 month temporary relocation schedule.   |
| Will there be opportunities to work as part of the construction crew?    | Yes, SNRP is committed to hiring NYCHA residents as part of the construction process. SNRP will host an event/job fair where residents can speak with members of our construction team about employment opportunities. If you are interested in employment with SNRP, please contact us at (332) 232-7150 or Section3@stnicholasparkers.com to share your information. Flyers will also be posted with details on hiring.  |
| What kind of stove will we get?  | After the renovation is complete, residents will have electric stoves. Part of the construction scope of work is to fully electrify the Saint Nicholas buildings. As a result, there will no longer be gas for cooking in any of the buildings post-construction.  |
| Will the deteriorating walls be upgraded?                                | Yes. All deteriorating walls will be repaired or replaced in apartments and common areas.  |
| How did you decide the order of the buildings and which ones went first? | Multiple factors went into determining the order of the buildings. One major factor was ensuring access to two working elevators and coordinating the schedule with active elevator work happening under a separate contract at Saint Nicholas Houses. Access to two elevators is necessary for SNRP relocation and construction activities. Another factor was community facility operators. Building 12 is included in Phase 1 because it has a vacant community space where community facility operators will relocate while their buildings are under construction in the subsequent phases. Building 5 is the last phase so that Property |

 255 W. 127th Street Apt #9B (Building 7)

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|  | Management will have uninterrupted operations throughout the construction process.  |
| Will there be built-in AC in the renovated apartments?   | Yes, residents will be able to control both heating and cooling in each room in their apartment.  |
| After construction, do we keep our air conditioner in the window?                                    | No. The new windows will not be able to house AC units. However, there will be no need for window AC units since the new AC units will have heating and cooling control in each room.   |
| What happens to appliances we bought, such as stoves and refrigerators?                              | SNRP will provide all new appliances for your newly renovated kitchen. In addition to the SNRP-installed appliances, you may keep any appliances you purchased (such as washing machines, refrigerators, and freezers), with the exception of dryers, as dryers are not allowed per NYCHA policy. Please note that gas stoves will no longer work since the buildings are converting to all-electric. During your individual family assessment, please inform the relocation specialists about any appliances you want to take to your temporary apartment. |
| Will the apartment layout remain the same after construction?  | Most apartment layouts will remain the same. The only exception is 5% of units that are designated as accessible under the Uniform Federal Accessibility Standards (UFAS) requirements. While layouts in these accessible units will remain similar, the dimensions of the bathrooms in the units may change to comply with accessibility standards. SNRP will inform you if your unit is designated as accessible.   |
| Will we be receiving bigger tubs?  | No. Tub sizing will remain the same due to bathroom sizing constraints.   |
| For bathrooms that currently don't have windows, will you be adding one?                             | No, SNRP will not be adding windows to bathrooms that currently don't have them. However, we will be renovating the mechanical ventilation system to ensure better airflow to these areas.  |
| If everything is electric, what happens when there's an outage?                                      | SNRP is working with Con Edison to make sure that buildings receive appropriate power. If there is an outage, it will be at the utility level and not the building level.   |
| Why isn't solar being considered?  | The design calls for installing domestic hot water heaters on the roof. As a result, there is no room for solar panels.   |
| Will there be a camera intercom?   | No, SNRP will not be installing a camera intercom. However the intercom installed will be able to dial out to residents phone (landline or cellphone) and allow residents to unlock door .  |
| Will the residents on the first floor have security measures put in place to help prevent break-ins? | SNRP will refurbish the existing grates on first-floor windows. Our scope does not include additional security measures for first-floor residents beyond restoring the existing grates. The current CCTV system will remain in place and be maintained throughout construction. The new lobby layout and entrance lighting will also improve visibility and reduce dark spots, contributing to the overall safety of the development.   |



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| Are the apartments going to be rodents and bugs free?  | While no apartment building can be guaranteed to be 100% pest-free, the renovation will include pest mitigation measures to help keep pests out. These measures include installing metal panels behind wet walls, upgrading outdoor waste yards, providing enclosed containers for waste, cleaning trash chutes, replacing hopper doors, installing new compactors, adding bug screens to windows, and running all new plumbing systems. SNRP will also work with an exterminator and enforce pest control best practices throughout the construction process. |
| <b>TEMPORARY RELOCATION</b>  |  |
| How long in advance will we know when we're moving and how long do we get to move our stuff?           | When it is time for your building to prepare for the temporary relocation process, you will be contacted well in advance by an SNRP relocation representative. You will also receive several notices, with the first coming 60-90 days in advance of your anticipated move date. Your SNRP relocation representative will walk you through the entire process, answer any questions you have, and make sure you are fully informed and ready for your move date.   |
| What is the time frame to pack your belongings?  | When it is your turn to prepare for temporary relocation, you will be contacted by an SNRP Relocation Representative, who will walk you through the temporary move process including when you need to begin packing your belongings.   |
| Will movers help disassemble furniture?  | Yes.   |
| Will there be people helping with the physical movement of furniture for those who are disabled/elder? | Yes, SNRP will provide moving services to all households both moving to their temporary relocation unit at the beginning of construction and back to their original unit once it is ready. Please discuss any specific household needs with your SNRP relocation representative.   |
| How will you make the move wheelchair accessible?  | SNRP relocation representatives will meet with each household to do an assessment prior to their temporary move. Households will have the opportunity to discuss any accessibility needs related to their moves at that time, which SNRP will work to accommodate to the best of our ability.  |
| Where are the temporary relocation units located?  | In addition to a limited number of temporary relocation units available at St. Nicholas Houses, NYCHA has set aside temporary relocation units at six developments in the surrounding area: Drew Hamilton Houses, Polo Ground Houses, General Grant Houses, Lincoln Houses, King Tower Houses, and Taft Houses.  |
| Do we have a choice on which NYCHA development we go to?   | You will be matched with a temporary relocation unit based on your household needs and preferences. Though we will work to   |

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|   | accommodate your location preferences, we cannot guarantee that you will receive your first choice. Please be forthcoming with your SNRP relocation representative in your intake survey, as this information will inform the temporary relocation unit option offered to your household.  |
| Do we have the option to move with family and if so, will we still be granted the opportunity to move back to our original apartment? | If you would like to move in with family during the temporary relocation period, please discuss this with your SNRP relocation representative. Depending on the circumstances, we may be able to accommodate this request. If you move in with family during the temporary relocation period, you will still be required to pay your regular NYCHA rent. You will retain your right to move back to your original apartment. This will be provided to you in writing.  |
| Will we be able to return to our original apartments?   | Yes, all residents will have the right to return to their original apartments once construction is complete. This right will be provided to you in writing. SNRP will also assist with your move back to ensure a smooth transition.   |
| Can people with disabilities stay in an apartment in Saint Nicholas?<br><br>Can I be relocated nearby because of my kids' schools?    | Priority for Saint Nicholas temporary relocation units will be given to households with demonstrated needs to remain on site, such as seniors, individuals with disabilities, and families with children in local schools. However, we cannot guarantee an on-site temporary relocation apartment based solely on these criteria as there are a limited number of apartments available at Saint Nicholas Houses. Please discuss any temporary relocation needs in detail with your SNRP Relocation representative. |
| Is it possible to be relocated to a different NYCHA development not on the temporary relocation list?                                 | The developments for the temporary relocation units were chosen and coordinated by NYCHA. If your household has specific needs that prohibit moving to the listed developments, please discuss these with your SNRP relocation representative. These may or may not be able to be accommodated, depending on availability of vacant units.   |
| After construction, will you move us back?  | Yes, SNRP will move all residents back to their original unit after the temporary relocation period.   |
| How will we get our mail?   | SNRP will work with you to coordinate mail forwarding to your temporary relocation apartment, as well as back to your original unit once it is time for you to return.   |
| Will we be able to put a second lock at the temporary location?   | Households will need to follow standard NYCHA policies related to locks on their temporary relocation units.   |
| Will I be relocated to an apartment the same size I already have?   | You will be assigned a temporary relocation unit based on your household's needs. You have the right to move back to your original unit after the temporary relocation period.   |
| If I am downsizing in my temporary relocation unit based on my household size, why do I need to pay the same rent?                    | Your rent is determined by your household income, not the number of bedrooms in your apartment. You will continue to pay based on your household income regardless of your temporary relocation unit size.   |



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| Will the movers plug our appliances back and help assemble furniture when we move back in?              | Yes, the SNRP team will plug appliances back in, with the exception of dryers, which are not allowed, as well as gas stoves and AC window units, which can no longer be accommodated after the renovation. Movers will also assemble furniture that was disassembled for the move.  |
| <b>GENERAL</b>  |   |
| Do we still have to pay rent?   | Yes. You must continue to pay rent as well as abide by all terms of your lease during the temporary relocation period. You will continue to pay your rent in the same manner you are currently paying it.   |
| Will I get a parking spot where we are relocated?   | We understand that parking is important to many residents. While we cannot guarantee that parking will be available at your temporary relocation site, we will review each case individually to accommodate your needs as best as possible. Parking availability varies by location, and unfortunately, off-site parking is not guaranteed. We encourage you to reach out to discuss your specific situation, and we will work with you to find the best possible solution. |
| Can all the buildings participate in Dumpster Days or is it only for the buildings that are moving out? | While dumpsters will be located adjacent to buildings in the upcoming construction phase for Dumpster Days, all buildings can participate. Dumpster Days are intended to help residents remove clutter and small/medium scale items in preparation for their temporary moves. Large items, such as large pieces of furniture that residents want to discard, will be inventoried by the SNRP Relocation Team and removed by SNRP as part of the temporary move process.     |
| What happens to our parking spots that we pay for? Will we be reimbursed?                               | If you currently hold a paid parking permit and your parking spot is impacted by the relocation process, you will be reimbursed for the time you are unable to use your assigned spot. Our team will work with you to review your parking permit and ensure you receive the appropriate reimbursement.  |
| Will we now have to pay Con Ed?   | No.   |
| Will we have a community center?  | As part of SNRP's scope, we will be renovating the existing community facility spaces at Saint Nicholas Houses. However, it is up to NYCHA to determine community operators for these spaces.   |
| Can we have a lawyer look over the moving agreement?  | To ensure fairness and transparency, NYCHA has worked closely with the Legal Aid Society, which has reviewed the temporary license agreement from an independent, third-party perspective. If you have any additional concerns or feel that further legal   |

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|  | consultation is necessary, we are open to inviting representatives from the Legal Aid Society to future meetings. |
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